

15th ANNUAL
LOCAL GOVERNMENT LEADERSHIP FORUM

Civic Excellence: MAXIMIZING PERFORMANCE

MAY 14-16, 2018

MON, TUE, WED 8:30 am – 4:30 pm
KANANASKIS VILLAGE, AB

Hosted by the SOCIETY
OF LOCAL GOVERNMENT
MANAGERS of ALBERTA

If a car is not aligned, we use excess gas, tire tread and physical energy to stay on the road. Likewise, there is a need for alignment to be effective and efficient in our municipalities. Need ideas and tools to make sure passengers are all facing the same way and behaving nicely, the roadmap is clear and the vehicle is running smoothly? With 3.5 years left on this journey, now is the time to join your colleagues in a timely discussion on:

- Monitoring and adjusting **strategic direction and priorities**
- Confirming service expectations match **organizational capacity**
- Adjusting practices for enhanced **decision-making**
- Addressing dysfunctional behaviours and **group dynamics**
- Ensuring attention to member and **program performance**
- Enhancing communication and **public engagement**
- Leveraging external resources and **agency partnerships**

You will leave with techniques, a tool kit, guidelines and ideas to make an immediate leadership difference in your organization:

- Individual Performance Templates for coaching and accountability
- Program Evaluation Checklist for service excellence and innovation
- Decision-making Diagnostic Chart for creating effective policies & choices
- Group Effectiveness Models for process and team enhancement
- Values Charter to guide behaviours and organizational practices
- Civic Engagement Continuum to guide public communication efforts
- Capacity Box Framework for assessing resource and human capabilities

Join peers from local and regional government for a highly interactive opportunity to enhance your leadership capacity and success of your organization. We will focus on best practices and innovative solutions for 'real time' matters facing you.

The Annual Local Government Leadership Forum is offered by Civic Excellence and the Society of Local Government Managers of Alberta 'to help civic executives make a leadership difference in local government'. The session will be facilitated by:

TRACEY LORENSEN has worked with local governments for more than 20 years as a lawyer, a senior manager and a consultant / facilitator and trainer. Tracey is recognized for her pragmatic solutions to complex problems and engaging delivery style.

DR. GORDON MCINTOSH has 36 years of executive, consultant and educator roles in local and regional government. He has conducted 1,200 sessions involving 130,000 elected and appointed civic leaders throughout Canada and overseas.

HOW TO REGISTER

Registration Fee: **\$875** + gst **prior to April 21.**
\$925 + GST After April 21st.

Contact Linda Davies at SLGM (780) 796-3836 or linda.davies@shaw.ca for more information.

For accommodation, contact Delta Lodge at Kananaskis
– 1-866-432-4322 (SLGM booking #SLG)

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CIVIC EXCELLENCE

LGL Institute